

# PRIVACY POLICY FOR MAILERBIT.COM

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At MailerBit, managed by **SOA INVEST SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ**, we treat the privacy of our global users with the same precision as we treat our email infrastructure. This Privacy Policy explains how we collect, use, and safeguard your personal information.

## 1. DATA CONTROLLER

The controller of your personal data is SOA INVEST SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ, Polna 23C / 1, 62-021 Paczkowo, Poland. For any privacy-related inquiries, please contact us at: [support@mailerbit.com](mailto:support@mailerbit.com).

## 2. DATA WE COLLECT

We collect only the information necessary to provide a high-performance SaaS service:

- **Account Information:** Name, email address, company details, and encrypted passwords.
- **Billing Information:** Tax identification numbers, billing addresses, and payment history (Credit card data is processed securely by our third-party payment processors; we do not store full card numbers).
- **Technical Data:** IP addresses, browser type, and usage logs to ensure system security and prevent abuse (e.g., spam detection).

## 3. LEGAL BASIS FOR PROCESSING

We process your data under the following legal frameworks:

- **Contractual Necessity:** To provide the MailerBit Service as per our Terms & Conditions.
- **Legal Obligation:** To comply with tax and accounting laws in Poland and the EU.
- **Legitimate Interest:** To maintain the security of our infrastructure and monitor for fraudulent activity.
- **Consent:** Where you have opted-in to receive our own marketing communications.

## 4. DATA RESIDENCY & GLOBAL TRANSFERS

4.1. **EU Storage:** All primary user databases are hosted on secure servers within the **European Economic Area (EEA)**. 4.2. **Global Transfers:** To provide the Service, we may transfer limited data to our trusted sub-processors (e.g., Postmark) located outside the EEA. We ensure that such transfers are protected by **Standard Contractual Clauses (SCCs)** or other legally recognized adequacy frameworks.

## 5. NO SALE OR SHARING OF DATA

**MailerBit does not sell, rent, or trade your personal data to third parties.** We do not share your data with "data brokers" or for cross-contextual behavioral advertising. Under the California Consumer Privacy Act (CCPA), we confirm that we do not "sell" or "share" personal information.

## 6. RETENTION PERIOD

We retain your personal data only as long as:

- Your account is active.
- It is required to comply with statutory tax/accounting obligations (typically 5 years in Poland).
- It is necessary to protect our infrastructure from previously identified spammers.

## 7. YOUR GLOBAL RIGHTS

Regardless of your location, MailerBit provides you with the following rights:

- **Access & Portability:** You can request a copy of your data.
- **Rectification:** You can correct any inaccurate information.
- **Erasure ("Right to be Forgotten"):** You can request the deletion of your account and associated data.
- **Opt-out:** You can withdraw consent for marketing at any time.

## 8. COOKIES AND TRACKING

We use essential cookies to maintain your session and security. We may use analytical cookies to improve our platform's performance. You can manage your cookie preferences through your browser settings.

## 9. AMENDMENTS

We may update this Privacy Policy to reflect changes in global regulations. We will notify you of any significant changes via email or a prominent notice on our website.